

Is your property Damp ?

Help us to help you and take a closer look at these guidelines

White, Black or Brown ?

Damp is very often misunderstood and misdiagnosed and can lead to frustration and bad feeling between Landlords and Tenants when it isn't dealt with properly.

We're here to help and the first step is to get the correct diagnosis. Take pictures and keep a log of how the damp changes or worsens whilst it's being diagnosed.

It's also important to learn and understand a bit more about damp – in short, 99% of the time

- White mould means damp from the external walls of the property
- Black mould means condensation damp from inside the property
- Brown staining means a leak

Please have a look at this video which is an excellent guide to help diagnose the problem:

<https://youtu.be/Oj99RNY55Es>

Treatment

Brown or White are the easiest to treat. Raise a maintenance request and once the source is identified the problem will be resolved.

Black mould is harder to treat and it can even be hard to believe sometimes that water running down a wall is actually condensation and not a leak.

In short the condensation is yours you need to get it out of the property. We can help create solutions for this and for killing off the black mould that comes from condensation.